



Helping individuals prepare for, find and retain employment



Mission Behind the Storefront:

Helping individuals prepare for, find and retain employment

When you look behind the storefront of Goodwill, it is more than a retail store. To some it is a symbol of independence and hope. It is a safe place to build skills, gain work experience and receive job search assistance and more.

Behind the scenes, you will see the retail stores are training facilities for youth and work experience programs. Visit the Contract Services area and find people building skills in light assembly and industrial sewing. Mission Services is where it all comes together to support a person's needs. Goodwill offers programs and services such as training, job search assistance and coaching, work experience, youth programs, job skills classes and workshops, emergency assistance with clothing or housewares, bus passes and so much more.

In total Goodwill served 9,390 people in 2017. While it was another challenging year financially, we remain committed to our work of helping people in the community facing barriers build their skills so they may receive the dignity and empowerment work provides. To ensure we can continue our efforts, we need your help. Please continue to:



Donate



Help spread the word



Shop



Hire Contract Services for light assembly and industrial sewing projects

90th Milestone Made Possible Through Your Generous Donations & Support

We thank the generous donors, shoppers and the community for its support in helping make our 90th milestone possible last year. We begin 2018 with a renewed focus on the people we serve - it is our mission behind the storefront. We hope you will join us in our efforts to help people prepare for, find and retain employment. We cannot do it without job creators like you - our shoppers, donors and community supporters.

Sincerely,

Danielle J. Kimmell, CPA

Chairman of the Board

Harold M. Schwarz III

1st Vice Chair

Kim Schreckenberger

2nd Vice Chair

Adam O'Donnell

Treasurer

Edward Clupper II

Secretary

Nancy Ellis McClenaghan

President & CEO

Dee Dee Collura

VP, Retail Operations

Janet L. Morrison

VP, Contract & Logistic Services

Gregory H. Morton

VP, Mission Services & Public Relations

Timothy H. Sisler

Advisory CFO



Retail and Contract Services Operations: Building a Foundation of Work Skills

Retail Operations

- \$0.89 of every dollar spent in retail funds the mission
- Stores: 14
- Attended Donation Centers: 5
- Outlet
- Boutique
- shopgoodwill.com
- reStitch
- eBooks

Contract Services

Certified to ISO 9001:2015

- Assembly
- Collating
- Die-cutting
- Industrial Sewing
- Quality Control/Inspection
- Heat Shrinking
- Packaging
- Kitting
- De-manufacturing
- Heat Sealing
- Sorting
- Labeling
- Prototyping
- Purchasing
- Logistics

Our Retail & Contract Services (light assembly and industrial sewing) Operations don't just sell products and provide services, they change lives for people in our community through building a foundation of work skills. Last year, 380 people in youth programs and Work Experience training built skills to help them reach their employment goals. Goodwill provides a variety of assessments, adjustments and evaluations to determine a person's vocational training potential and then helps to develop realistic employment goals. People can have the opportunity to experience different jobs, refine their skills and adjust behaviors in various work environments to help identify the appropriate type of future community employment.

Our goal is always to provide people the skills they need to find competitive employment, and that includes our own locations.

Denisha: Learning Skills to Become Independent

Denisha, along with 17 other youth, participated in a Comprehensive Case Management Employment program in 2017 funded by Summit County Job & Family Services. At Goodwill, the program works with youth ages 18 - 24 to help them grow both work and life skills. All in an effort to create independence. While in the program, Denisha overcame some personal challenges and was an excellent participant. She was always willing to learn and complete any tasks assigned to her. In fact she did so well, Denisha applied for a part-time processor position at the Waterloo store and was hired in August. Since becoming an employee, she is now living on her own and continuing to work on her personal development as well as educational goals.

Will: Making Huge Strides in Focus and Responsibility

For many years Will has struggled with staying focused, which was limiting him greatly. His goal here was to stay focused throughout his day and not get distracted by emotional or social issues. There was a time when working on material handling tasks or any job requiring decision-making or flexibility would lead to him breaking down. Over the last two years Will has made huge strides. He can now work these type of jobs and can handle the stressors that come with them. Today Will is responsible for keeping some production lines in Contract Services flowing efficiently by providing needed supplies, removing trash/debris and making judgement calls on when to focus on certain tasks or areas. To see him doing this is nothing short of amazing! Now Will still has fun talking sports with his co-workers, but keeps it appropriate and maintains the stability to get the job done.





Denisha Jackson

Processor, Waterloo Store



Will Westcott

Participant in Work Experience at Waterloo Service Center

Mission Services: Providing a Hand Up Through the Power of Work

Mission Services

Career/Job Seeker

- Career Exploration & Advising
- Resume & Interview Preparation
- Skill Identification

Business/Employer

- Recruiting
- Applicant Screening
- Pre-employment Testing

Individualized

- Assessments & Adjustments
- Evaluations for Individuals with Visual Impairments
- Job Coaching, Placement and Retention
- Work Experience
- Youth Programs

Community



Job Training



Goodwill is changing lives by providing a hand up through the power of work. The Mission Services team provides many career services from advising and evaluations to determining skills/interests, and from resume and interview preparation to more intensive services for individuals with disabilities, at-risk youth and others facing challenges to finding employment. The agency even provides support to local businesses/employers in terms of recruiting, applicant screening and skill assessments. While many times programming starts at Goodwill, services extend beyond training within agency facilities and is done in collaboration with other service providers.

Howard: Finding New Hope After a 25-Year Absence from Workforce

Howard was in need of training after a 25-year absence from the workforce and came to Goodwill's Senior Community Services Employment Program (SCSEP) in Ashland and Richland County for help. SCSEP is for people 55 years of age or older and it allows them to earn a paycheck while learning new skills through on-the-job training. In addition, they learn current job searching techniques and interview skills. For Howard's training, he was placed at the Lexington (Mansfield) store. He started on a Monday and by Tuesday, reports were pouring in from the management team that Howard had done such a great job and everyone was so impressed by him. Needless to say, Howard became an employee of Goodwill as a donation attendant. Today he is a team member and customer favorite who is very dedicated to his job and the community. Howard has the natural skill and ability to work in this industry and has made such a positive impact on the team.

Hannah*: Taking Summer Youth Experience to Part-Time Employment

Hannah attended the Summer Youth Program last year to develop work skills. She expressed an interest in a future as a beautician and was placed at a salon for her work experience. Throughout the month of training she was punctual, always came to work with a positive attitude and impressed everyone with her work ethic. Her jobs consisted of sweeping up hair stations, keeping up with the laundry, washing hair color bowls and bringing clients beverages. Throughout the program Hannah developed professional relationships with many of the stylists and was well liked by the clients. At the end of her program, the owner of the salon offered her a job. Hannah was ecstatic about the offer and accepted the position. Now she has also learned how to shampoo clients and assist the stylists. The stylists at the salon believe Hannah has a bright future in this field. This position has opened many new doors and has provided her a sense of responsibility. On the personal side, Hannah has received her driver's license and is currently working towards finishing high school so that she can begin beauty school and purchase a car of her own.

**Referred by Opportunities for Ohioans with Disabilities Bureau of Vocational Rehabilitation*



Howard Otis

Donation Attendant, Lexington (Mansfield) Store



Hannah Davis

Salon Assistant

Total served in 2017

163 } VOCATIONAL EVALUATIONS, ASSESSMENTS & ADJUSTMENTS

147 } YOUTH PROGRAMS

233 } WORK EXPERIENCE
[Training within Goodwill's Retail and Contract Services operations]

407 } JOB SKILLS CLASSES, JOB FAIRS & WORKSHOPS*

187 } JOB PLACEMENTS

24 } JOB COACHING

2,319 } OTHER SERVICES
[Bus passes, Elizabeth Clark Emergency Fund gift cards and Radio Reading]

5,910 } JOB SEARCH ASSISTANCE AND EMPLOYER SERVICES
[Recruitment, screening, testing, training, outplacement, etc.]

9,390 } TOTAL

* Some services are partially funded by The Summit County Department of Job & Family Services.

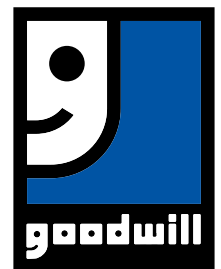
Dollars redeemed through Elizabeth Clark Emergency Fund:

\$159,412

104 Local businesses served by Goodwill's Contract Services:

Value for 2017 jobs:

\$3.8 million



Our mission, by the numbers.

Helping individuals prepare for, find and retain employment.

Hours donated by volunteers:

17,224

Community



Donations



Generous donors:

461,159

Tons of clothing and household items donated:

24,319



Retail Stores



Job Training

Cents from every dollar spent at Goodwill stores that funds mission:

\$0.89

Hours worked by participants in Goodwill's Retail and Contract Services operations:

125,123

Pounds of computer equipment recycled (Dell Reconnect):

311,480

Pounds of material recycled through salvage:

8,783,654

Recycle



Outlet Store



Customers:

941,009

Donors

Thank you for Supporting Goodwill's Mission

General Operating Fund | \$10,000 +

Anonymous
Eric & Nan McClenaghan

\$1,000 - \$4,999
Akron Children's Hospital
Tony & Becky Alexander
Amer Insurance
Lawrence & Donna Barton
Parker & Sally Berry
Bober Markey Fedorovich
Bridgestone Americas
Britton Gallagher
Mary S. and David C. Corbin
Foundation
Crain, Langner & Co.
George & Debbie Farris
Fifth Third Bank
FirstEnergy Foundation
Joseph & Mary Ellen Hinkle
The Huntington National Bank
J.C. Whitlam Manufacturing
Company

KeyBank Foundation
John A. & Kristine L. Mogen
Andy & Kathy Mook
R.C. and Katherine M. Musson
Charitable Foundation
OMNOVA Solutions
Foundation
Presper Financial Architects
Roger T. Read
Gary L. Rickel & Karen Krino
Roetzel & Andress
Kim & Chas Schreckenberger
S. C. Thomas & Associates, CPA
Steve & Cherie Shechter
Springside Partners, LLC
SS&G Wealth
Summit County Executive
Ilene Shapiro's Department
of Job and Family Services

\$500 - \$999

ACRT, Inc.
Jennifer & Justin Bako
BDO

David & Kathleen Bucci
LuAnn Cerreta
CliftonLarsonAllen, LLP
ComDoc
GPD Group
Joseph & Virginia LaGuardia
Michael Marz
Margaret & John McBride
Greg & Jackie McDermott
& Family
Meaden & Moore, Ltd.
Michael & Julie Moldvay
Kimberly & Greg Morton
Mary Anne & C. Allen Nichols
Lawrence W. & Patricia Pelland
PNC Financial Services Group
Rocco's Pizza Shop
S.A. Comunale Co., Inc.
Jeana Singleton
Stark & Knoll Co., L.P.A.
Stephen L. & Barbara Strayer
Western Reserve Hospital

\$0 - \$499

Dr. Raj & Karen Aggarwal
Akron Zoo
Abdullah Alkhalawi
James & Jennifer Arch
Anna M. Arvay, CPA
Maureen Ater
Bruce S. & Sandra Bailey
Brooke Blaser
Libert & Madeline Bozzelli
Richard Bromley
Marilyn Buckey
James & Denise Bunnell
Daniel C. Buser
Danielle & Jeff Cantrell
Larry & Jennifer Chlebina
Trevor R. Chuna
Chip Clupper
Brittany Cochran
Jerry Cohen
Stephen Comunale
The Rebecca D. and
William H. Considine
Family Fund of Akron
Community Foundation

Jonathan M. Cooperman
Jeffrey P. Smith & Kelli R.
Crawford-Smith
Richard & Virginia Cruickshank
Terry & Sharon Dalton
Elizabeth Davis
Stephanie Davis-Dieringer
Bruce & Kathleen DeBarr
Susan DeCarlo
Colleen Denholm
Jorena Dimare
Joe & Marianne Doman
Jonathan Dominy
Timothy D. & Marjorie T. Dye
Steven & Heather Edwards
Tomasina Elavsky
Barbara Feldmann
Judge David Fish
Jon Fiume
Andrea Gauding
Mark & Elizabeth Gerberich
Mark & Tammy Gersman
Bill & Mary Glaeser
Peter J. & Jennifer S. Goumas
Jessica Haines
Patrick Hanley
Lorraine Harper
Mathew & Shirley Harper
Hattie Larlham
Allan & Roseanne Henderson
John W. & Nancy C. Heslop
William E. & Deborah D.
Householder
Joseph P. & Paula A. Hubert
Peter & Bonnie Hughes
Paul Jarrett
Kathy Johnson
Gizelle Jones
Margaret Jordan
Paul Kipfstuhl
Michael & Cathy Klein
Dr. Mary Beth Kluge
Matthew P. Kopchick
Katie Landies
Diane Lazzarini
Karen Lefton
Steve Leuenberger
Samantha Lindsey

Erik & Janet Lindstrom
James & Kari MacInnis
Patrick J. & Lori J. Manning
Joseph T. Manolas
Mathew & Kimberly Marcus
Brad Marzano
The Maynard Family
Foundation
Margaret McDowell Lloyd
Patrick A. McGrath
Richard P. & Sue A.
McPherson
Jocelyn Mellinger
Phyllis J. Mesko
Lynn & Bambi Miller
Lynne F. & David O. Moshier
David M. Muffet
Josephine Murdocco
Kimberly J. Nelson
Robyn Nist
Adam J. O'Donnell
Chris & Rita O'Neil
Bob & Connie Pacanovsky
Jeffrey Patterson
Kathleen Patton
Peoples Bank
PNC Foundation
Antha Poleondakis
Kendra L. Preer, Ph.D.
Mike Reeves
Connie Reho
Dr. Belinda M. &
Mr. Anthony W. Richardson
Richter Healthcare
Anita Robb
Denis M. Robinson, Sr.
Rena Scarletto
Harold M. Schwarz
Marc Servodio, CFP
Paul & Michelle Servodio
Sequoia Financial Group, LLC
George & Beth Sherwood
Tim & Elaine Sisler
Sarah Stem
Jeffrey R. Stevenson
Robert W. & Reagan J. Stull
Summit County Children
Services

Summit County
Developmental
Disabilities Board
Charles & Corrine Tennent
Joseph & Lisa Testa
The Vätion Group
James & Sandra Troxell
Sylvia Trundle
United Healthcare
United Methodist Women
Russell B. &
Margaret Vernon
Cheryl Watkins
Mary M. Weaver
Mark & Marilou Weidus
Mark & Sue Whitlam
Frances Wilkinson
Wendy Williams
Andy & Elizabeth Winson
Linda Zarenski
Jo Ann Zeno

Elizabeth Clark Emergency Fund \$10,000 +

Generous Goodwill
Shoppers through
Roundup at the Register
The Sisler McFawn Foundation
The Welty Family Foundation

\$5,000 - \$9,999

Mary and Dr. George L.
Demetros Charitable Trust
Lloyd L. & Louise K. Smith
Foundation

\$1,000 - \$4,999

Grace E. Boldt Estate
Lisle M. Buckingham
Endowment Fund of
the Akron Community
Foundation
The Henry V. & Frances W.
Christenson Foundation
Dominion Energy Charitable
Foundation
Fred A. Hatherill Trust

Bill & Mary Glaeser
W. Paul Mills and Thora J.
Mills Memorial Foundation
The Laura R. & Lucian Q.
Moffitt Foundation
Charles E. & Mabel M.
Ritchie Memorial
Foundation
Clara Weiss Fund
The Samuel Reese Willis
Foundation

\$500 - \$999

BDO
Dee Dee Collura
Danielle J. Kimmell
Jeannine Marks
PNC
S.A. Comunale Co., Inc.
Superior Staffing
Maureen Van Duser

\$0 - \$499

ACRT, Inc.
Sherry A. Ahern
Akron-Canton Regional
Foodbank
Akron Children's Hospital
Employee Foundation
Akron Metropolitan
Housing Authority
Akron Public Schools
Akron RubberDucks
Anonymous
Baird Foundation, Inc.
Clarence E. &
Mary J. Belknap
Blick Center
Bober Markey Fedorovich
Mark Bonchu
David Bucci
Ron Cerosky
Dr. Pleas R. Chambers III
Kevin Cherry
Chestnut Street Baptist
Church
Child Guidance &
Family Solutions

City Scrap & Salvage
ClearPath Home Health
& Hospice
Lisa Collins
Stanley Collins
Community Support
Services
Donna Donaldson
Carrie Dunn-Lucco
County Executive
Ilene Shapiro

County of Summit ADM Board
Easter Seals Northern Ohio
Sandra Farr
George M. &
Diana G. Finkes
Sharon Finneran
FirstEnergy Foundation
Jack Friend
Debra Furgerson
Marian Geiser
Thomas & Geraldine R. Gentry
Dee Gillespie
Goodwill Industries of
Greater Cleveland and
East Central Ohio, Inc.
Melvin R. Harris
Richard & Brenda Hood
Susan Kaforey
Elizabeth Kamm
Sam Kirkpatrick
Robert & Diane Kleinman
Dr. Mary Beth Kluge
James & Rhonda Kroeger
Sarah Lynner
Jeff Marchand
Pershell D. Marshall
Terry K. Mathis
Lynn & Bambi Miller
Michael & Julie Moldvay
Angela M. Neeley
Kimberly J. Nelson
Patricia Neuman
Novus Clinic Total Eye Care
Timothy J. &
Susan B. Owens
W. Stuver Parry
Barbara J. Patterson

Jessica Prusak
Erin Radcliffe
Rori Santiago
Al Sardelle, Jr.
Denee Schorle
Dana Schultz
Harold M. Schwarz
Paul & Michelle Servodio
Ruth Solomon
Dr. Otto and Helen Steinreich
Philanthropic Fund

Sarah Stem
Amber Stoneman
Paula Stover-Avritt
Summit County Children
Services
Summit County
Developmental
Disabilities Board
Summit County Executive
Ilene Shapiro's Department
of Job and Family Services
Hattie Tracy
Tri-County Jobs for
Ohio's Graduates
Truist
UBS, Inc.
Volunteer Guardian Program
in collaboration with
Jewish Family Service
Cheryl Watkins
Rachel Whitacre
Kara Williams
Tom Wilson

Ralph Alexander Scholarship Fund \$500 - \$999

Christine Fontaine
Heather Hydell
Janet & Darren Morrison
Kimberly & Greg Morton

\$0 - \$499

Jennifer & Justin Bako
Veronica Boyle
Kelley A. Bush
Erin M. Grzegorek

Alan Morton
Marsha Royal
UBS, Inc.
Tammy Wagner
Shari Whisler

Service Center Fund \$0 - \$499

Dauids Family
Laura A. Mervine
Shelly Forte

Reverend Carter Endowment Fund \$0 - \$499

Jennifer & Justin Bako

WEYE Radio Reading \$1,000 - \$5,000

JAH Foundation
Kenneth L. Calhoun
Charitable Trust

\$500 - \$999

Larry & Diana Garver

\$0 - \$499

Amer Insurance
Timothy Binkley
Bober Markey Fedorovich
Paul J. Boncaldo
Bridgestone Americas
Britton Gallagher
Barbara Byler
Don Cauley
Cirrus Wealth Management
Donald D. Farrow
Fifth Third Bank
Joann Gilchrist
Norman & Judy Kirsch
Dr. Lou & Billie Konstan
Cheryl Kukwa
Eileen Leiby
Eric & Nan McClenaghan
Captain Bill & Nancy Meyer
OMNOVA Solutions
Foundation
Gayle Pinto
Roetzel & Andress

Kim & Chas Schreckenberger
Beverly Sherrard
Gina J. Shook
Shirley Siers
Springside Partners, LLC
SS&G Wealth
Lucas VanHyning
Tom & Kay Vishnia
Gerald & Betty Young

Bus Pass Assistance Program \$10,000 +

Arthur Kelly Fund of the Akron
Community Foundation

\$5,000 - \$9,999

WITAN

Youth Employment Opportunities at Work (YEOW) \$10,000 +

KeyBank Foundation
Robert & Eileen Sill

Vintage Collection 0 - \$499

Bay Presbyterian Church

In-Kind

Advance Ohio
Adventure Zone
Akins & Associates
Akron Art Museum
Akron Civic Theatre
akronlife
Akron Racers
Akron RubberDucks
Akron Symphony
Akron Zoo
Aladdin's Eatery in Fairlawn
Jen Alder
Anonymous
Justin & Jennifer Bako
barb's Bobbin Box Sewing
Beverly's Invitations
& Stationery

Donors (continued)

Boy Scouts of America,
Great Trail Council

Britton Gallagher

David & Kathleen Bucci

Buffalo Wild Wings Grill &
Bar Medina

Bunker Hill Golf Course

Café O'Play

Canton Ballet

Carlton Massage Therapy

Dr. Pleas R. Chambers III

Chick-fil-A

Cleveland Botanical Garden

Cleveland Clinic Akron
General

Dee Dee Collura

Colonial Florists

Connecting Touch Therapy
& Wellness Center, Inc.

Consolidated Solutions

Crave Cantina

Creekside Restaurant & Bar

Dante Boccuzzi Akron

Julianna DeCarlo

Susan DeCarlo

Dina's Days

Jim & Gail Doerr

Downtown Akron Partnership

Carrie Dunn-Lucco

Fairlawn Country Club

George & Debbie Farris

Firestone Country Club

Judge David Fish

Flight Services of Medina

Christine Fontaine

Mary Ann Freedman

Front Porch Café

Funny Stop Comedy Club

GAME ON! Arcade &
Sports Pub

Gardner Pie

Mark & Laurie Gilles

Goodtime Entertainment

GPD Group

Greater Akron Chamber of
Commerce

Joey Harper

Holden Forests & Gardens

Incognito Portrait Design

International Soap Box
Derby

Jewish Family Service
of Akron

Jilly's Music Room

Halle Jones Capers

Margaret Jordan

Junior Women's Civic Club

Ken Stewart's Grille

Danielle Kimmell

Kiraly Fencing Academy

Dr. Mary Beth Kluge

Laser Quest

Little City Grill

Lucky Shoes

Main Street Gourmet

Joseph Manolas

Mansfield Reformatory
Preservation Society

MAPS Air Museum

Nancy Marano

Kim Marchetta

Judge Elinore Marsh
Stormer, Judge Summit
County Probate Court

Terry Mathis

Mayatux

Eric & Nan McClenaghan

Greg & Jackie McDermott
& Family

MC Hair & studio mc

Sue McPherson

Denise Meriweather

Julie Merklin

Lynn & Bambi Miller

Miracle Custom Awards
and Gifts

Mohican Lodge and
Conference Center

Kathy Moock

Greg & Kimberly Morton

Mustard Seed Market & Café

National First Ladies Library

June Netzlee

Nike, Inc.

Old Firehouse Winery

Bob Pacanovsky

Park Auto Group

Pearl Coffee Company

Ashley Phinnessee

Raintree Country Club

Regency Wine Sellers & Bar

Gary L. Rickel & Karen Krino

Robert J. - Events & Catering

Rockin Robin's AMAZONE
Family Fun

Entertainment Center

Rosemont Country Club

Saffron Patch in the Valley

Sam's Club 4750

Melinda Sedelmeyer

Marc Servodio

Sequoia Wellness

Cherie & Steve Shechter

George & Beth Sherwood

Gina J. Shook

Shulan's Jewelers

Signarama

Silver Lake Country Club

Snow Trails

Stan Hywet Hall & Gardens

Tia Stathopoulos

Lisa & Laurel Stewart

Jill Strainic

The Summit County Historical
Society of Akron, Ohio

Summit Metro Parks

Supply One

Corrine Tennent

The Lodge at
Geneva-on-the-Lake

The Peanut Shoppe

The Style Counsel, LLC

The West Side Bakery

Tuesday Musical

James & Sandra Troxell

University of Akron Catering

Vaccaro's Trattoria

Volunteer Guardian Program
of Jewish Family Service

WAKR/WONE/WQMX/WNWW

Cheryl Watkins

Weathervane Playhouse

West Point Market

Wholly Organized! LLC

X-S Merchandising, Inc.

Carol Zeh

In Honor of Dan Dreiling

Robert & Eileen Sill

In Honor of Steve & Cherie Shechter

Tony & Becky Alexander

Marilyn Buckey

Stephen Comunale

The Rebecca D. and
William H. Considine
Family Fund of Akron
Community Foundation

Stephanie Davis-Dieringer

George & Debbie Farris

Jon Fiume

Mark & Tammy Gersman

In Memory of Elaine Young

Cirrus Wealth Management

Donald D. Farrow

Larry & Diana Garver

Joann Gilchrist

Norman & Judy Kirsch

Dr. Lou & Billie Konstan

Shirley Siers

Tom & Kay Vishnia

Gerald & Betty Young

In Memory of Walter V. Szeligo

Robert & Diane Kleinman

In Memory of Alice P. McGrath

Patrick A. McGrath

2017 Menu Sponsors

Thank you to the following sponsors for supporting all of Goodwill's events throughout 2017.

Silver

Britton Gallagher

Eric & Nan McClenaghan

Bronze

Amer Insurance

Bober Markey Fedorovich

Bridgestone Americas

Fifth Third Bank

OMNOVA Solutions Foundation

Roetzel & Andress

Kim & Chas Schreckenberger

Springside Partners, LLC

SS&G Wealth

Patron

Bill & Mary Glaeser

Mary Anne & C. Allen Nichols

Leadership

Members of the board of directors are elected for a three-year term with members rotating off annually. The board provides leadership, guidance, support and assistance to Goodwill in its mission fulfillment.

Board of Directors

Dr. Raj Aggarwal, CFA

Retired
University of Akron

Abdullah Alkhalawi

Kimmell Cybersecurity

Amanda Barna

Center for Marketing & Opinion
Research (CMOR)

David Buccì

PathSight Predictive Science

Daniel C. Buser, Esq., CPCU

Crain, Langner & Co.

Dr. Pleas R. Chambers III

AMP's Specialized Marketing
Group, LLC

Trevor Chuna

Sequoia Financial Group

Edward Clupper II

Human Resources Dept.
Summit County Executive Ilene
Shapiro

Kelli R. Crawford-Smith

City of Cuyahoga Falls

Carrie M. Dunn-Lucco

FirstEnergy Service Company

Bradley M. Gilbo

Sears Store #1051

William Glaeser

Retired
Northeastern Educational
Television of Ohio, Inc.

Kimberly D. Huff

OMNOVA Solutions Foundation

Brad Jeffries

Peoples Bank

Margaret D. Jordan, J.D., M.S.

BDO

Danielle J. Kimmell, CPA

Bober Markey Fedorovich

Dr. Mary Beth Kluge

Retired
Akron Public Schools

Karen C. Lefton, Esq.

The Lefton Group, LLC

Joseph Manolas, CPA

Meaden & Moore, Ltd.

Lynn Miller

Miller & Associates
Business Owner & Professional
Consultant

Adam O'Donnell

The Goodyear Tire & Rubber
Company

Bob Pacanovsky

The Vätion Group

Kendra L. Preer, PhD

Stark State College

Gary L. Rickel

CBRE

Kim Schreckenberger

Retired
Akron Public Schools

Brad S. Schroeder

ACRT, Inc.

Harold M. Schwarz III

Stark & Knoll Co., L.P.A.

Marc Servodio, CFP®

SS&G Wealth

George K. Sherwood

Retired
B. F. Goodrich Corporation

Tia Stathopoulos

Welty Building Company

Rev. Kevin D. Strickland, Sr.

The Church on the Hill

Hattie M. Tracy, MSW, LISW-S, LCDCIII, MPA

Child Guidance & Family
Solutions

Honorary Board of Directors

Becky Babcox (1951-2012)

Retired
Babcox Publications

Aaron S. Berke

Vorys, Sater, Seymour and Pease, LLP

Parker Berry II, CIC

Seibert-Keck Insurance

Madeline Bozzelli

Community Volunteer

Richard Bromley

Retired
United Airlines

James Bunnell

Austin Tape & Label

Edward P. Calame

Retired
First National Bank

Betty Dalton

Community Volunteer

Terrence Dalton

Community Support Services

James M. Dannemiller, CPA

BDO

Joseph P. Doman, Jr.

UBS Financial

Susan Hanlon, PhD

University of Akron

Dorothy O. Jackson

Retired
City of Akron

John January

Mogen Real Estate Company

Randy S. Katz

City Scrap & Salvage

Douglas Klein, CPA, EA

BDO

Lisa Mandel

Community Volunteer Leader

Thom Mandel

Rubber City Radio Group

Dan Marchetta, Sr. (1929-2015)

Retired
Marchetta Construction Company

Gregory McDermott

Retired
FirstMerit

Jackie McDermott

Retired
Alcatel-Lucent

Patrick A. McGrath

Retired
Catholic Social Services

James E. Merklin, CPA, CFE

Bober Markey Fedorovich

Julie Merklin

Community Volunteer

Cynthia K. Misheff

Retired
Educator

Donald T. Misheff

Retired
Ernst & Young

Shelby D. Morgan

W3 Wealth Management, LLC

Angela M. Neeley, MBA

METRO Regional Transit Authority

C. Allen Nichols

Akron Bar Association

Russell M. Pry (1958-2016)

Former Summit County Executive

Charles Schreckenberger, AIA

Braun & Steidl Architects

Steven B. Shechter

AssuredPartners

Beth Sherwood

Community Volunteer

John L. Shulan

Shulan's Jewelers

Jill Hing Skapin

Retired
Summit County Executive Ilene
Shapiro's Office

Raymond E. Stankard (1929-2015)

Retired
Loral Systems Group

Sarah K. Stem

Fifth Third Bank

Jeff Stevenson

Campbell Construction, Inc.

Stephen L. Strayer

PNC Bank

Michael A. Sweeney, Esq.

Brouse McDowell

Barry E. Thoman, CPA

Meaden & Moore, Ltd.

Russell Vernon

West Point Market

Jerry H. Welty

Retired
Welty Building Company

Mark A. Whitlam

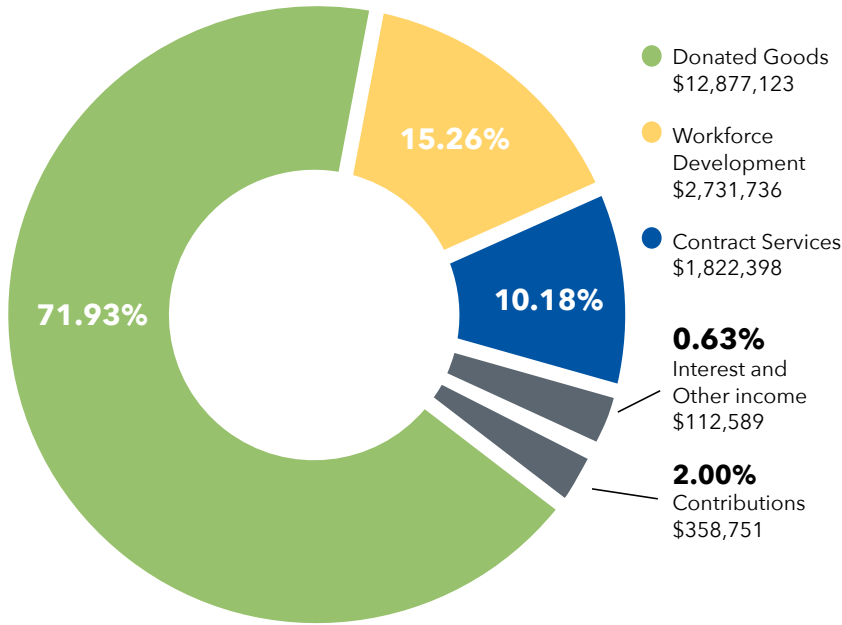
J.C. Whitlam Manufacturing Co.

Steve D. Wilt

CAPTRUST Financial Advisors

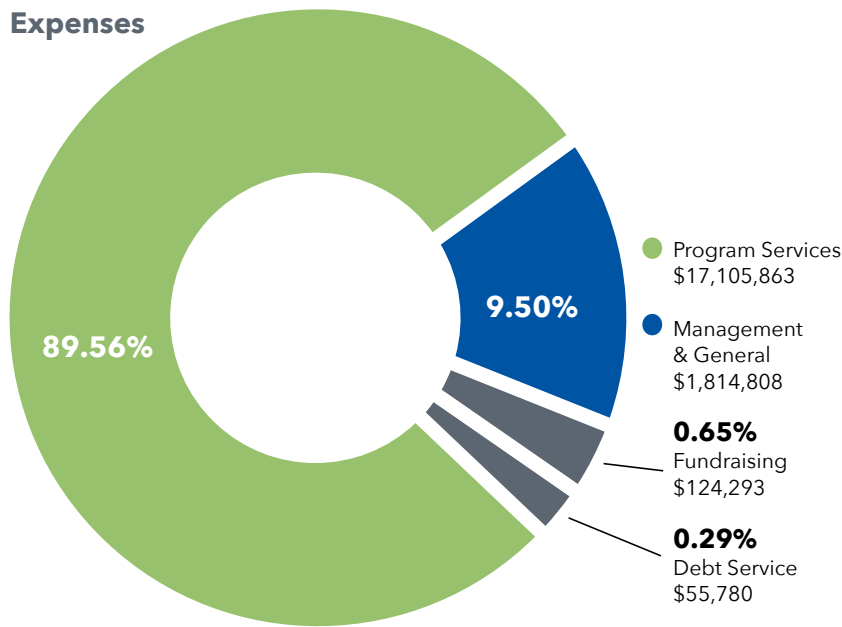
2017 Financials (un-audited)

Support & Revenue



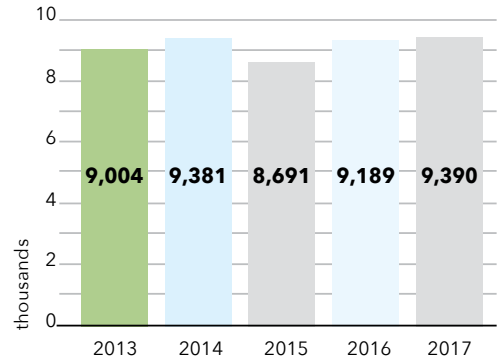
Total Support and Revenue \$17,902,597

Expenses

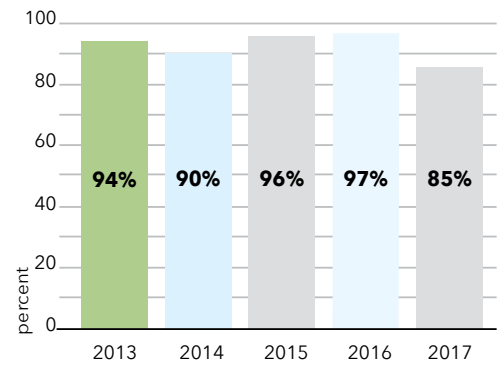


Total Expenses \$19,100,744

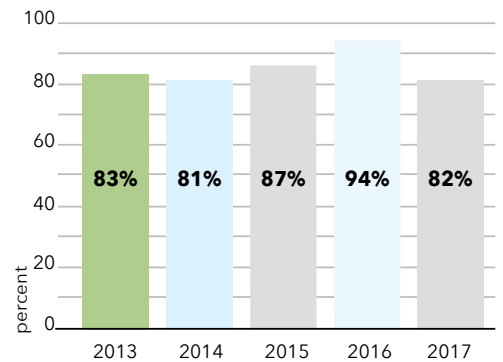
Numbers Served



Placement Rate



90-Day Retention Rate



Change in Investments	\$874,056
Change in Net Assets	(\$324,091)
Net Assets Beginning 2017	\$12,034,112
Net Assets Ending 2017	\$11,710,021

Events and Volunteer Services

Each year Goodwill has a set of key events to educate, support and raise funds for its mission. The key events include:

Annual Meeting and Celebration of Champions

During the Annual Meeting and Celebration of Champions event, Goodwill shares its service numbers with the community and honors program champions. In 2017 the event was attended by nearly 200 individuals and honored the achievements of 18 people.

Goodwill Week

The first full week in May is officially called Goodwill Week to help raise awareness of Goodwill's mission. Customers and community members enjoyed events such as Report to Community Breakfast & Agency Tour, special Customer Loyalty Days, Thrift Night Out, Better than Basics Style Event at blue and craft events at all locations.

Employee of Distinction Luncheon

In 2017, 65 outstanding employees from 24 area organizations were recognized at the Employee of Distinction Awards Luncheon. The event provides employers a cost-effective way to publicly recognize outstanding employees. Nominations for the Employee of Distinction Award are reviewed based on quality of work, dedication to the business, and extraordinary efforts with the honor going to the top individuals with the highest average rankings.

Taste of Vintage

Honorary Event Chairs, Steve and Cherie Shechter, raised more than \$82,000 at the 12th annual Taste of Vintage gala fundraiser. The event was attended by nearly 500 guests and honored Steve and Cherie's philanthropic efforts in the greater Akron community. During the event, guests enjoyed food tastings offered by a variety of restaurants and specialty businesses, silent and live auctions, as well as a showcase of fashions from the early 1900s to 1990s from Goodwill's Vintage Collection.

Volunteer Services

Goodwill would like to thank the hundreds of individuals and groups, including many area companies, colleges, universities, high schools, church groups as well as Boy and Girl Scouts, that spent time helping the agency. These volunteers provided 17,224 hours of service, including Thomas Kantorowski (photo on cover) who has earned the Presidential Lifetime Achievement Award for volunteering more than 4,000 hours at Goodwill's WEYE Radio Reading program.

2018 Event Calendar

Annual Meeting and Celebration of Champions: March 21

Event Chair: Danielle J. Kimmell, CPA

Goodwill Week: May 6 - 12

Employee of Distinction Luncheon: September 5

Event Chairs: Todd Caruthers and Kara Hanzie

Taste of Vintage: November 1

Honorary Event Chairs: George and Beth Sherwood



Top: Celebration of Champion honorees after the Annual Meeting. Left to right: Japhet Ntia (The RIDGE Project), LaShondrea Howard, Alyssa Rodriguez, Larry Sanicky, David Rabinowitz, Tiffany Matheny, Lisa Huffman, Marquis Holland, Kenny Jones, Teresa Strahler, Jacob Yount, Lara Inman, Trevor Cooper, Dale Fortune and Michelle Scott. Not pictured: Dustin Bailey, Christina Sweatt and Probe Technologies, Ltd.

Middle: Congratulations to the 2017 Employee of Distinction Award Winners. Front row left to right: Pat Dorsey and Ann Ream. Back row left to right: Jill Finegan, Brandon King and Angela Johnson.

Bottom: Steve and Cherie Shechter at Taste of Vintage.



**DONATE STUFF.
CREATE JOBS.**

Auto Donations 800.826.0980

Estate & Home Pickup Services

800.989.8428 or 330.786.2576

blue

/ A GOODWILL BOUTIQUE /

Akron - 335 S. Main St.

Outlet Store

Akron - 1400 S. Arlington St.

Retail Stores/Donation Centers

Akron - 570 E. Waterloo Rd.

Ashland - 1611 Claremont Ave.

Brunswick - 1733 Pearl Rd.

Cuyahoga Falls - 1725 State Rd.

Kent/Ravenna - 2528 State Route 59

Lakemore - 1500 Canton Rd.

Mansfield/LexMall - 1280 Lexington Ave.

Medina - 3500 Medina Rd.

Northfield - 10333 Northfield Rd.

Ontario - 2154 W. Fourth St.

Streetsboro - 1703 State Route 303

Tallmadge - 75 Midway Plaza

Twinsburg - 10735 Ravenna Rd.

Wadsworth - 170 Great Oaks Trail

Donation Center Only Locations

Akron - 420 South Hawkins Ave.
(Saint Sebastian Parish, Byrider Hall lot)

Coventry TWP - 3235 Manchester Rd.
(Acme plaza parking lot)

Ellet - 2420 Wedgewood Dr.
(Acme parking lot)

Fairlawn - 565 S. Cleveland-Massillon Rd.
(Grace Church parking lot)

Hudson - 5381 Darrow Rd.
(Behind the Regal Cinema parking lot)



570 East Waterloo Road • Akron, OH 44319

Tel: 330.724.6995 • Toll Free: 800.989.8428 • www.goodwillakron.org

Follow Us:



Design: David Flynn Design • Photography: Lee Spencer



Certified to ISO 9001 : 2015

