

## INDIVIDUALIZED SERVICES



### *Key Services*

ASSESSMENTS & ADJUSTMENTS



EVALUATIONS FOR INDIVIDUALS WITH VISUAL IMPAIRMENTS



JOB COACHING, PLACEMENT & RETENTION



WORK EXPERIENCE



YOUTH PROGRAMS

**AT GOODWILL IT IS OUR MISSION TO HELP PEOPLE PREPARE FOR, FIND AND RETAIN EMPLOYMENT IN THE COMMUNITIES WE SERVE.**

## **ASSESSMENTS & ADJUSTMENTS**

The opportunity to experience different jobs to help determine the appropriate type of employment for any individual's needs. Assessments can be performed at Goodwill as well as on-site at an employer's location.

Work adjustments help individuals refine their skills in a variety of work environments to make the transition into a new job easier. Training and on-the-job experience to adjust work habits such as attendance, motivation and consistency. After the adjustment period, an employee is evaluated to identify need for additional support and/or the overall fit of the job.

## **EVALUATIONS FOR INDIVIDUALS WITH VISUAL IMPAIRMENTS**

Determines vocational training potential and develops realistic goals by assessing abilities in the areas of adaptive behaviors, sensory-motor factors and verbal-spatial-cognitive skills.

## **JOB PLACEMENT & RETENTION SERVICES**

Provides assistance with resume preparation, completion of applications, assistance with interviewing skills and assists in determining if a community job will be appropriate for an individual. In addition, builds relationships with employers that lead to permanent positions for Goodwill's participants. Services to the employer include education about the individual's strengths and abilities, as well as any accommodations that may be needed for the employer. Provides follow-up services to monitor an individual's performance and to ensure job retention. Follow-up occurs at 14, 30, 60 and 90 days after the individual is working independently.

## **JOB COACHING SERVICES**

Provides training opportunities for individuals to ensure the successful transition to long-term employment and minimize loss of productivity to the employer. May provide job shadowing services, which allow individuals to observe an actual job to ensure it fits with vocational goals. In addition, provides individualized training on the safe use of public transportation.

**THANK YOU FOR SUPPORTING GOODWILL'S MISSION TO HELP INDIVIDUALS PREPARE FOR, FIND AND RETAIN EMPLOYMENT**

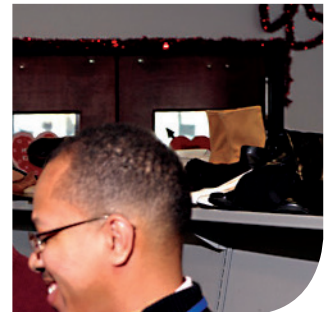
## **WORK EXPERIENCE**

Prepares individuals for community employment through vocational training within Goodwill's Retail and Contract Services (light assembly and industrial sewing) operations. Each participant is assigned a case manager and mentor as well as earns a commensurate wage while working in an integrated setting along with Goodwill's hourly employees.

## **YOUTH PROGRAMS**

Goodwill partners with area agencies to provide youth, either living in foster care or who are at-risk due to family or academic problems, opportunities to participate in self-sufficiency and employment programs to better ensure success in life.

**TO CUSTOMIZE A SPECIFIC PROGRAM, CONTACT A REPRESENTATIVE FROM THE MISSION SERVICES TEAM AT 800-989-8428.**



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**Goodwill**  
Serving Summit, Portage, Medina,  
Ashland & Richland Counties